

RENTING TERMS AND CONDITIONS

General Dispositions

Au Pré des Châteaux offers the rental of touristic furnished gites for short stays. The renter may not under any circumstances avail himself of any right to maintain the premises at the end of the lease period originally provided for in the lease agreement, unless the owners agree. The tenant cannot sublease this real estate. At his departure, the tenant undertakes to give the keys to the owners. No modification (nature, overload...) will be accepted in the drafting of the contract without the agreement of both parties.

Use of places

The tenant will enjoy the rental in a peaceful way and make good use of it, according to the destination of the places. Under no circumstances may the rental be granted to third parties, unless the owners agree in advance. Landlords will provide the dwelling as described and maintain it in a suitable condition for use.

Our rates included

- Supplying bed linen, linen and household linen
- Beds are made when you arrive
- Maintenance kit (dishware, sponge, cleaning required)
- A grocery kit (salt, pepper, oil, vinegar, sugar, tee and coffee)

Reservation contract

For any booking request, a contract is sent to you including the description of the property rented, the dates of stay and the total price.

Reservation

Reservation becomes effective when a copy of the lease agreement and the renting terms and conditions is returned to us, signed by the customer and accompanied by a 30% deposit of the price of the stay. When booking online with payment by credit card, the payment of your deposit and the acceptance of these renting terms and conditions is valid for contract.

Payment of the balance

The balance of the rental will have to be paid no later than 15 days before your arrival date, by cheque or by bank transfer. Bank charges related to this method of payment are the responsibility of the tenant.

Cancellation Conditions

In case of cancellation by the tenant, the deposit remains acquired by the owners. The total amount of the stay will be charged in the event of a cancellation before the entry into use within the following time limits :

- Less than one month from the start of the stay: 60% of the total cost of the stay
- Less than 15 days from the start of the stay: 80% of the total cost of the stay
- Less than 7 days from the start of the stay: 100% of the total cost of the stay

However, if we manage to re-rent the guesthouse we will offer you a credit of an amount corresponding to the sums paid, to be worth on a future stay.

In the event of an early interruption of the stay by the tenant, and if our liability is not jeopardized, the amount of the rental will be charged and no refund will be made, except the security deposit.

In case of uncertainty, we strongly recommend that you take out cancellation insurance in order to obtain reimbursement of the sums paid in case of proven problems.

Schedules of arrival

We welcome you from 6.00 pm until 9.00 pm. For all arrivals out of these hours, please contact us. We cannot guarantee a welcome out of the scheduled hours without our prior agreement.

Inventory

The inventory of furniture and various equipment will be made contradictorily at the beginning and end of the stay by the owners and the tenant.

The cleaning of the lodging and equipment is the responsibility of the tenant during the rental period and before his departure. Any housekeeping costs may be charged to the tenant in the event of a breach of this obligation.

An end-of-stay cleaning package is offered as an option for the tenant who does not wish to assume this charge. However, we ask that you leave the accommodation when you leave the apartment tidy and maintained.

Insurances

We have a Civil Liability insurance that covers the damages that may be borne by us. This insurance cannot cover damage caused during your stay and is your responsibility.

We ask that you approach your insurer to verify that you have **resort insurance** as part of your liability.

We cannot in any way be held responsible for exceptional and unavoidable circumstances, accidental cases, strikes or for any person whose benefit is outside the organisation of the stay.

Security

Our cottages are equipped with an alarm and video protection system that you may or may not activate when you are away from the accommodation. To respect your privacy, the camera is only active when you decide to activate the alarm system. A safe is also available to you if you wish to lock up valuable objects.

Security deposit

A security deposit in the amount of €400, in cheque or cash, will be payable upon your arrival.

This deposit will not be cashed if the inventory does not require observation. In this case, it will be returned to the tenant within 7 days of his departure. In the event of losses or damage caused by the tenant, the cost of the rehabilitation of the dwelling shall be deducted from the amount of the security deposit and only the remainder shall be returned to the tenant.

Tourist tax

Upon your arrival, you will be asked to pay the tourist tax which is collected by the mixed union of the Pays des Châteaux. It amounts to €2.50 per night per adult.

Number of tenants

For security and insurance reasons, the number of tenants may not exceed the capacity indicated for each rental:

« La clé des champs » : 4 guests / « L'échappée belle » : 6 guests

We do not allow additional sleeping in the rooms or in the living room.

Maintenance of the property

We do everything we can to ensure the tranquility of our guests. However, the necessary maintenance of the common areas, in particular green spaces, must be carried out a few hours a month to ensure the beauty of the places.

Smokers

For the comfort of our guests, cottages are non-smoking. If this order is not complied with, 30% of the amount of the security deposit will be retained as compensation for the disinfection of the premises.

Pipework

The cottage is connected to the sewer. It is forbidden to discard in toilets, sinks and sinks, sanitary towels, handkerchiefs, cotton stalks, makeup remover wipes, etc. In case the pipes come to be obstructed, the reclamation and cost would be the responsibility of the tenant.

Electricity

We disclaim all liability in the case of installation of equipment by the tenant generating an overrun of the power of the electric meter.

Pets

Our animal friends are not allowed to stay in the lodges.

Reception of equidae

Upon prior agreement and payment of a supplement, your equidae can be welcomed on our meadows (water access and shelter provided). Additional food needs must be managed by you.

As the owner and guardian of your equine animal, you must provide us with a certificate of Equine Owner Liability to provide with this lease agreement. In the absence of this certificate, we reserve the right to refuse the reception of the equine animal in question. Since we are not the guardians of your animal, we cannot be held responsible for any damage that may be caused by your animal.

Discrepancy / Disputes

The satisfaction of our guests is at the heart of our concerns and we do everything we can to make your stay as pleasant as possible. If, however, a dispute arises and no amicable arrangement can be reached, the court of jurisdiction will be the Blois court (dept. 41).